

DRAFT COPY

SILBA

MINUTES

CLAIM AND LOSS CONTROL COMMITTEE MEETING

July 27, 2016

MEETING VENUE:

This meeting was held at the Courtyard by Marriott Hotel, Westborough.

WELCOME:

The Chairman, Steve Sager welcomed the Committee.

MEMBERS PRESENT:

Steve Sager, Brockway- Smith, Chairman
Linda Lyons Brockway- Smith Company
Dan Christopher, Brockway- Smith Company
Sheila Todd, Koopman Lumber
Kim Sulda, Brockway- Smith Company
Bruce Chapin, Atlantic Plywood Company
Tiffany Wessling, DB&S Lumber Company
Barbara Laferriere, North Atlantic Corp.
Mike Harrell, Building Center
Ryan Woundy, Building Center
Leah Smith, Concord Lumber Corp
Jason Thacker, Howe Lumber

MEMBERS ABSENT:

Marie Hanson, Mid Cape Lumber

Tom Slater, Keiver- Willard Lumber
Mike McNeil, Moynihan Lumber
John Howell, Shepley Wood Products

REPRESENTING MEADOWBROOK/TPA ASSOCIATES:

Wendy Zabroski
John Kosar
Nicholas Coe
Terry Buckhout

OPENING REMARKS:

Steve Sager opened the meeting at 9:03 AM.

APPROVAL OF OLD MINUTES:

The Minutes of the April 27, 2016 meeting were read and approved unanimously.

CLAIMS:

Mr. Kosar and Ms. Zabroski highlighted several claims from the Claim Report, including numbers:

2 – Settled for \$1, with claimant to pay back \$10,000.

6 – Additional surgery requested and disputed, but will be covered based on IME confirming causal relation.

19 – At MMI w/ 10lb lifting restriction which er cannot accommodate, trying to have JFA redone to identify modifications that can be made to accommodate 10lbs.

21 – Obtained full duty release, but filing for Discontinuance as ee was terminated by er.

24 – Late reported claim, questionable causal relation and numerous pre-existing health issues. Able to resolve for 30k without liability which represents a substantial savings on potential exposure and litigation expenses, which will be recommended to the Board.

There were questions from members of the Committee on claims 26, 41, 43 and 49, which led to a discussion regarding employee health and the effects it can have on claims, both positively and negatively.

Mr. Sager requested that the job title or position of the injured worker can be added to future reports, which will be done. It was also discussed about adding information to SILBA's website, including the First Report of Injury and the ability to report new claims through the website, which will also increase the usage of SILBA's website.

LOSS CONTROL:

Ms. Laferriere requested that prior issued safety blasts on the website have displayed titles.

Mr. Sager noted the K-J event and discussed the results noted in the meeting minutes, as well as the results from BROSCO's K-J. Incentivizing employees was a popular answer at that event and Ms. Lyons noted that some safety suggestions that are implemented are given a gift card reward. Similarly Mr. Harrell described rewarding improvement when they pay off, in the form of preventing an incident. Mr. Coe described incentives to be not only money or gifts, but also simple acknowledgement or a 'thank you' for work done safely.

Mr. Coe opened the loss control discussion by describing a recent inspection of a poor account, and a discussion regarding the proper procedure to bring accounts that do not inspect well to the attention of SILBA. Mr. Buckhout tempered this comment by recommending that it would usually take several visits to an account by Meadowbrook Risk Control before bringing concerns to the committee so as to give the member a chance at performing suggested critical improvements or by proving that the member will do nothing to improve. It was confirmed that the CLCC is not the place to issue decisions on this but rather recommend to the BOD and we should not discuss specific names at these meetings, and Meadowbrook staff should defer to the BOD on matters of that nature. However, suggestions of possible recourse in the form of a plan of action (Mr. Buckhout suggests that this plan be developed by Meadowbrook Risk Control as the Silba professionals), probationary periods, re-inspection (Mr. Buckhout suggests that re-inspection be at the discretion of Meadowbrook as we are the onsite professionals and can make the best call in these situations. Mr. Buckhout did say that the committee would be kept abreast at least quarterly of the status of said members), CLCC attendance were suggested by the committee. It was agreed that SILBA guidelines should be re-established and brought up with the committee and BOD, while the CLCC email list can be used as a sounding board for issues.

Additional safety concerns and trends including Massachusetts Forklift and hoisting license requirements, man-lift fork attachments, large barn door loading and unloading activities on 2nd and 3rd floor levels, and fall protection on flat beds were discussed.

OTHER BUSINESS:

Mr. Buckhout noted that Fall Safety Day originally scheduled at Boston Cedar, will be held at Cape Cod Lumber.

Mr. Buckhout also noted that SawStop was interested in renewing some sort of discount for their equipment and he will work with them to set up this process if SILBA members are interested which committee members indicated agreement to proceed with this endeavor and keep the committee informed of progress.

ADJOURNMENT:

The Meeting was adjourned at 11:25 AM.

Best,
Nicholas Coe